

Koh Chang Divers Privacy Policy

This Privacy Policy describes how your personal information is collected, used, and shared when you visit or make a purchase from www.KohChangDivers.com (the "Site").

PERSONAL INFORMATION WE COLLECT

When you visit the Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this automatically-collected information as "Device Information."

We collect Device Information using the following technologies:

- "Cookies" are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.
- "Log files" track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.
- "Web beacons," "tags," and "pixels" are electronic files used to record information about how you browse the Site.

Additionally when you make a purchase or attempt to make a purchase through the Site, we collect certain information from you, including your name, billing address, shipping address, payment information (including credit card, email address, and phone number). We refer to this information as "Order Information."

HOW DO WE USE YOUR PERSONAL INFORMATION?

We use the Order Information that we collect generally to fulfill any orders placed through the Site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations). Additionally, we use this Order Information to:

Communicate with you

Screen our orders for potential risk or fraud

And when in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.

We use the Device Information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our Site (for example, by

generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns).

We do not share your Personal Information with third parties.

YOUR RIGHTS

If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below. Additionally, if you are a European resident we note that we are processing your information in order to fulfill contracts we might have with you (for example if you make an order through the Site), or otherwise to pursue our legitimate business interests listed above. Additionally, please note that your information will be transferred outside of Europe, including to Canada and the United States.

DATA RETENTION

When you place an order through the Site, we will maintain your Order Information for our records unless and until you ask us to delete this information.

RIGHT OF DELETION (right to be forgotten)

You may obtain the deletion of your Personal Data when one of the following reasons applies:

- The data is no longer required for the processing purposes;
- You have withdrawn your consent for your data to be processed and there is no other legal basis for the processing;
- You oppose the processing and there is no compelling legitimate reason for the processing and/or you exercises your specific right of opposition in terms of direct marketing (including profiling);
- The Personal Data is the subject of illegal processing;
- The Personal Data must be deleted to respect a legal
- The Personal Data has been collected in the context of the offer of information society services targeting minors.

However, the deletion of the data is not applicable in the following cases:

- When processing is required to exercise the right to freedom of expression and information;
- When processing is necessary to respect a legal obligation requiring processing set out by EU law or that of the Member State to which Koh Chang Divers Co., Ltd. is subject, or to execute a public interest mission or under the exercise of the public authority held by Koh Chang Divers Co., Ltd.;
- When processing is necessary for public interest reasons in the area of public health;

- When processing is required for archiving purposes in the public interest, for scientific or historic research purposes or for statistical purposes, provided that the right to deletion is likely to make the performance of the processing purposes in question impossible or seriously compromise the latter;
- When processing is required for the recognition, exercise or defense of legal rights.

Unless specified otherwise by the General Data Protection Regulation, Koh Chang Divers Co., Ltd. is required to respond to your request as soon as possible, and within one month at the latest, and to justify your response when they intend to not process the request.

RIGHT OF “DATA PORTABILITY”

You may, at any time and free of charge, ask to receive your Personal Data in a structured, commonly used and machine-readable format with a view, notably to provide this data to another Company when:

- The data processing is carried out using automated processes; and when
- The processing is based on your consent and on a contract entered into between the latter and Koh Chang Divers Co., Ltd..

Under the same terms and conditions, you have the right to obtain from Koh Chang Divers Co., Ltd. your Personal Data sent directly to another Personal Data Company, provided that this is technically possible.

The right to data portability does not apply to processing that is necessary for the execution of a public interest mission or concerns the exercise of the public authority held by Koh Chang Divers Co., Ltd..

DATA RECIPIENTS AND DISCLOSURE TO THIRD PARTIES

The recipients of the data collected and processed are, in addition to Koh Chang Divers Co., Ltd. themselves, your agents or other subcontractors, your carefully-selected commercial partners, located in Singapore or abroad, and who work with Koh Chang Divers Co., Ltd. to sell or market products or provide services.

In the event that the data is disclosed to third parties for direct marketing or market research purposes, you will be informed of this beforehand so that you may choose whether to agree to the transfer of your data to third parties.

If this transfer is based on your consent, the latter may withdraw your consent to this specific purpose at any time.

Koh Chang Divers Co., Ltd. shall respect the legal and regulatory provisions in force and makes sure that, at all times, its partners, agents, subcontractors or other third parties with access to this Personal Data respect this Policy.

Koh Chang Divers Co., Ltd. shall disclose Your Personal Data in the event that a law, legal procedure or public authority order renders this disclosure necessary.

SECURITY

Koh Chang Divers Co., Ltd. shall implement the technical and organizational measures necessary to guarantee a level of security of the processing and the data collected with regard to the risks presented by the processing and the nature of the data to be protected adapted to the risk. The state of knowledge, implementation costs and the nature, scope, context and purposes of the processing as well as the risks to the rights and freedoms of users are considered.

Koh Chang Divers Co., Ltd. always uses encryption technologies which are recognized as industrial standards within the IT sector when it transfers or receives personal data on the Website.

Koh Chang Divers Co., Ltd. has implemented appropriate security measures to protect and avoid the loss, improper use or alteration of the information received on the Website.

In the event the Personal Data that Koh Chang Divers Co., Ltd. controls is compromised, they shall act quickly to identify the cause of this breach and take appropriate measures to remedy it.

Koh Chang Divers Co., Ltd. shall inform you of any incident if the law requires them to.

APPEALS AND COMPLAINTS

If you wish to take action regarding one of the practices described in this Policy, we advise to contact Koh Chang Divers Co., Ltd. directly.

You may also make a complaint to your national control authority.

Additionally, you may complain to the competent national courts.

CHANGES

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

CONTACT US

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at info@kohchangdivers.com or by mail using the details provided below:

Koh Chang Divers Co., Ltd. address:

Koh Chang Divers Co., Ltd.

18/8 Bang Bao Plaza

Koh Chang

23170 Thailand